



REGULATIONS

Regulations defines the principles of service, responsibility, staying in the **apro Accommodation** and is an integral part of the agreement, which reaches the conclusion of the signing of the registration cards, as well as by making right activities, in particular making reservations and/ or by paying a deposit of charge for the stay, make that the customer confirms that he has read and agreed to the terms of the Regulations.

§1

- Check-in begins at 2 pm and ends at noon the following day.
- Night silence is from 10 pm to 7 am.
- Parking Place is included in a room price.
- Breakfasts are served from buffet, dinners and suppers on request.

§2

1. Guests determines how long they stay , and if not specified it is assumed that the room was retend for one night.
2. Wish to prolong stay Guest should inform the Reception staff by 10 am on the closing date of hiring the room.
3. **apro Accommodation** can not respect the wishes of Guests in the case of:
absence of vacancies, refusal to pay for existing services or not compliance with Regulations.
4. Guest has no rights to pass the room to other people, even if the period of stay has not expired for which he paid the fare.
 5. Then leaving the room for safety reasons are obliged to turn of TV set, lights, close the taps and door and leave the keys at the Reception
6. Guest may prolong this stay if **apro Accommodation** have possibilities.

§3

apro Accommodation is obliged to:

1. Provide Guests with conditions for the full and undisturbed rest.
2. Maintain cleanliness in the room, in and around the object and immediate response to will be reported by the comments about the level of service equipment, cleanliness and order in the object.
3. Free services are:
giving information about residence and travel,
check-in each new Guest who rents a room,
sharing towels and beds covering on every 3 days, or in appropriate cases on request:
wake up at the agreed hour,
safe the personal baggage when Guest rent the room.
apro Accommodation have a right to not accept a baggage for safekeeping at times other than the dates of Guest stay and things which will not have the characteristics of personal baggage.

§4

1. **apro Accommodation** is not responsible for damage to or theft of a car or other vehicle belonging to Guests left on the Parking.
2. **apro Accommodation** responsibility for a lost and damage property will be governed by the provisions of art. 846-849 of the Civil Codex. Hotel responsibility is limited to things deposited in the object.
3. **apro Accommodation** has the right to refuse safekeeping money, securities, valuable objects and objects which having scientific or artistic value, if they threaten the safety or have too high value or take up too much space in relation to the size and standard of the object.
4. **apro Accommodation** have the right to charge your credit card at check-in.
 5. In case of cancellation of booking at the time after 18:00 on the day of arrival or in case of not coming on date for the object , the Guest will be charged for the first night.
6. In case of cancellation of staying during the day, **apro Accommodation** does not pay back for a given one night.

§5

1. People which are not checked-in to **apro Accommodation**, can stay into a room as one hour visitor from 7:00 to 22:00.
2. **apro Accommodation** Guests are responsible for all types of damage and destruction of equipment and technical devices belonging to **apro Accommodation**,

- which are made by Guests or by people visiting them.
3. The Guests can not use electrical equipment such as: heaters, dryers, pots, grills, etc. that not *apro Accommodation* equipment. Electrical equipment accessories are for rent at Reception.
 4. It is forbidden to smoke in an object. People who not apply to this order will have to pay the cost of bringing the room to its original state or the costs of intervention of Fire Brigade, but shall not be less than 200 PLN.
 5. Personal things left by Guests in the hotel will be send back at Guest cost. If Guests will not leave in Reception an instruction , *apro Accommodation* will store these items for 3 months.
 6. *apro Accommodation* may refuse to provide services to a person who violates or previously violated the Regulations.
 7. Instruction of animals into the hotel, can be done only with the agreement of the *apro Accommodation* management.
 8. Guests can not transfer rooms equipment, without the staff agreement.
 9. Children can not remain unattended in *apro Accommodation*.

§6

1. *apro Accommodation* provides services adequate to their category and standard. In the case of quality objections about service Guests are asked for immediate report to the Reception.
2. Rooms equipment and other rooms are *apro Accommodation* property. *apro Accommodation* Guests are obliged to notify immediately the Reception staff of any failure, damage and destruction caused during their stay.

We wish you a nice stay.
apro Accommodation